



# iTravellInsured<sup>®</sup> C H O I C E





# GLOBAL TRAVEL INSURANCE *solutions*



iTravellnsured Choice offers a budget-friendly solution to travel's worst moments. Whether it's a cancelled flight, delayed baggage, or a medical emergency while away from home, iTravellnsured Choice provides benefits to help get you through it. This travel protection plan has the well-rounded coverage you need without any of the extras that can drive up the cost of a plan. It's ideal for families traveling domestically or cruising abroad, couples and solo travelers exploring the world, weekend getaways, business travel, and nearly every trip in between. If you're spending \$10,000 or less per person on your trip, this is likely the iTravellnsured plan for you.

Here are some of the most common travel mishaps this plan can help you address:

## CANCELLATIONS AND INTERRUPTIONS

Sometimes life happens and you have no choice but to cancel a trip or end it early. Trip Cancellation and Trip Interruption benefits allow you to recover non-refundable, unused payments and deposits made toward your trip when it is cancelled or interrupted for a covered reason.

## DELAYS

When your trip is delayed and a covered reason keeps you from using your originally booked accommodations, trip delay benefits can help reimburse you for the extra expenses.

## EMERGENCY SITUATIONS

When the unexpected happens, IMG's team is available 24/7. Our Non-Insurance Emergency Travel Assistance Services include emergency travel arrangements, medical referrals, lost passport/travel documents assistance, emergency prescription replacements, emergency translations, legal referrals and more.

## LOST OR DELAYED LUGGAGE

Airline lost your baggage? Luggage stolen while under the care of your hotel? The Baggage and Personal Effects benefit can reimburse you for personal items lost, stolen, damaged or destroyed during your trip. If your checked baggage is delayed for a certain number of hours on the way to your destination, Baggage Delay benefits provide reimbursement for the cost of necessary personal items like clothing and toiletries you need to purchase while waiting for your bags.

## MEDICAL EXPENSES & TELEHEALTH

Nobody plans to get sick or experience a medical emergency on vacation, but unfortunately, it can happen. That's why iTravellnsured Choice offers primary coverage for accident & sickness medical expenses and emergency medical evacuations. This plan also offers access to 24/7 telehealth services. Use Teladoc to connect with a board-certified medical professional who can help diagnose, treat, and prescribe medications for many non-emergency medical issues over the phone or through online video consultation.



All coverages are subject to additional terms and conditions; please review the plan document for full details.

*Our Service, Strength, and Safety Solutions provide you with the ultimate advantage: Global Peace of Mind.*

## **SERVICE** *Help when and where you need it.*

Nobody wants to experience an emergency while traveling the world, but if you do, you'll want a team you can trust to have your back. IMG's expert staff is here for you 24/7. We're accustomed to working in multiple time zones, languages, and currencies, so rest assured we have the training to assist you—even in remote and hazardous locations. Our international and U.S. provider networks include more than one million physicians and facilities across the globe, giving you access to quality care while away from your primary care team. Our innovative technology allows you to manage your claims, your account, and search for providers through our online portal and mobile app around the clock.

## **STRENGTH** *A market leader you can trust.*

You can feel confident with IMG knowing our industry expertise has led us to serve millions of customers worldwide since 1990. Owned by SiriusPoint, a multi-billion-dollar insurance industry leader and rated "A-" by A.M. Best, an independent analyst of the insurance industry, IMG has a strong financial backing and vision to become the preeminent provider of travel and health safety solutions. With loyal customers ranging from Fortune 500 companies, universities, to individuals and other insurance companies, our personalized offerings allow us to meet the needs of nearly anyone traveling internationally.

## **SAFETY SOLUTIONS** *Products and services designed with your safety in mind.*



### **PHYSICAL HEALTH**

You can't plan when you get sick, and unfortunately, it can happen anytime and anywhere. Medical bills can be expensive, and IMG plans provide the cross-border accident & sickness medical expense coverage you need for unexpected medical care.



### **CRISIS SUPPORT**

Navigating an emergency in a foreign country is never easy. That's why IMG offers a multilingual staff of nurses, doctors, and case managers that provide 24/7 non-insurance assistance services to facilitate a response to urgent and emergency situations, such as evacuations.



### **FINANCIAL PROTECTION**

Traveling the world isn't free. When life happens, no one wants to lose out on both the trip of a lifetime and your trip investment. IMG plans offer coverage for your prepaid trip costs, to ensure that when a covered event happens – you can be reimbursed for some of those nonrefundable payments made to book your trip.



### **PERSONAL PROPERTY**

There are some belongings you know you can't live without. IMG has you covered and can help assist you with lost or stolen travel documents like a passport or visa, and can reimburse costs if your essential items like luggage are lost, stolen, or damaged during your travels abroad.



# iTravellnsured Choice

The iTravellnsured Choice plan provides well-rounded travel insurance coverage at an affordable price. This plan insures trip costs up to \$10,000 per person and is ideal for all kinds of travel. It offers basic coverage for trip cancellation and interruption, delays, lost baggage, and much more.

	Coverages	Maximum Benefit Per Person
FINANCIAL PROTECTION	<b>Trip Cancellation</b> » <i>Single Supplement</i> » <i>Airline Reissue or Cancellation Fees</i>	100% of Trip Cost \$100 \$200
	<b>Trip Interruption</b> » <i>Single Supplement</i>	150% of Trip Cost \$100
	<b>Travel Delay</b>	\$150 per day (\$1,000 max per person)
	<b>Missed Connection</b>	\$500
PHYSICAL HEALTH	<b>Accidental Death &amp; Dismemberment – 24 Hour Maximum Benefit</b>	\$10,000
	<b>Emergency Accident and Sickness Medical Expense</b> » <i>Dental Expenses</i>	\$100,000 \$750
CRISIS SUPPORT	<b>Medical Evacuation</b>	\$500,000
	<b>Repatriation of Remains</b>	\$500,000
	<b>Political or Personal Security Evacuation</b>	\$100,000
	<b>Natural Disaster Evacuation</b>	\$100,000
PERSONAL PROPERTY	<b>Baggage Damage or Loss</b> » <i>Lost or Stolen Passports/Visas</i> » <i>Lost or Stolen Credit Cards</i> » <i>Per Article Limit</i>	\$1,000 \$100 \$250 \$250
	<b>Baggage Delay</b>	\$300
	<b>Sporting Equipment Rental</b>	\$250

\* This is only a summary of the benefits provided. The benefits stated above are subject to exclusions and limitations. Please refer to the plan document for a complete list of benefits, exclusions, terms and conditions.





# PLAN SPECIFICS



## TRIP CANCELLATION & TRIP INTERRUPTION – WHAT'S COVERED?

Here are a few examples of covered events that would trigger a trip cancellation or trip interruption benefit. Please note the listed perils are not all applicable to both trip cancellation and trip interruption and may vary based on your state of residence; refer to the plan document, which is sent upon purchase, for complete details. Additional terms apply to every peril.

- » Sickness, injury or death of insured, a family member, a travel companion, a business partner, guide/outfitter, or service animal
- » Primary residence or destination being rendered uninhabitable
- » Documented theft of passports/visas
- » Documented traffic accident
- » Unannounced strike
- » Inclement weather that causes delay or cancellation by your common carrier
- » Mechanical breakdown of the common carrier
- » Mandatory evacuations due to natural disasters
- » Emergency military duty for national disaster
- » A terrorist incident
- » Bankruptcy or default of an entity that directly provides travel arrangements
- » NOAA hurricane warning or watch at destination
- » Court order to appear as a witness
- » Jury duty
- » Hijack
- » Pregnancy
- » Legal separation or divorce
- » A travel alert or travel warning for levels four (4) and higher or an evacuation order or travel ban

## NON-INSURANCE EMERGENCY TRAVEL ASSISTANCE SERVICES

After purchasing the iTravelInsured Choice plan you will have 24/7 access to IMG's world-class customer service while on your trip, including the following emergency travel assistance services designed to give you Global Peace of Mind

- » Emergency travel arrangements
- » Medical referral
- » Lost passport/travel documents assistance
- » 24-hour medical monitoring
- » Lost luggage assistance
- » Emergency cash transfer
- » Embassy or consulate referral
- » Legal referrals
- » Emergency message relay
- » Emergency translations
- » Emergency prescription replacement





iTravelInsured®  
C H O I C E



iTravelInsured Insurance Services CA Non-Resident Producer License No. 0F17093

*Anyone looking to obtain information regarding the features and pricing of each travel plan component, please contact your licensed producer or apply online.*

### Contact Information

SHEPHERD RETIREMENT SERVICES LLC  
2304 HURSTBOURNE VILLAGE DRIVE, SUITE 400  
LOUISVILLE, KY 40299  
Phone: 502-338-6272  
Fax: 502-337-3967  
srs.dennis@gmail.com  
<http://www.shepherdretirement.net>

Please visit [www.imglobal.com/travel-insurance](http://www.imglobal.com/travel-insurance) and review the specific plan document for your state.

You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this plan with your existing life, health, home, and automobile insurance policies. If you have any questions about your current coverage, call your insurer or insurance agent or broker.

This brochure contains many of the valuable trademarks, names, titles, logos, images, designs, copyrights, and other proprietary materials owned, registered and used by International Medical Group and its representatives throughout the world.

©2007-2024 International Medical Group. All rights reserved.

This brochure contains highlights of the plans developed by International Medical Group, which include travel insurance coverages underwritten by SiriusPoint America Insurance Company under form series SA-ITI-19-1000 et al and non-insurance Travel Assistance Services provided by International Medical Group and Teladoc. The terms of insurance coverages in the plans may vary by jurisdiction and not all insurance coverages are available in all jurisdictions. **Insurance coverages in these plans are subject to terms, limitations and exclusions including an exclusion for pre-existing medical conditions.** In most states, your travel retailer is not a licensed insurance producer/agent, and is not qualified or authorized to answer technical questions about the terms, benefits, exclusions and conditions of the insurance offered or to evaluate the adequacy of your existing insurance coverage. Your travel retailer may be compensated for the purchase of a plan and may provide general information about the plans offered, including a description of the coverage and price. The purchase of travel insurance is not required in order to purchase any other product or service from your travel retailer. CA DOI toll free number is 800-927-4357. The cost of your plan is for the entire plan, which consists of both insurance and non-insurance components. Individuals looking to obtain additional information regarding the features and pricing of each travel plan component, please contact International Medical Group 9200 Keystone Crossing, Indianapolis, IN 46240 USA. +1(317) 655-9796. [Insurance@imglobal.com](mailto:Insurance@imglobal.com). This policy sold by iTravelInsured, Inc., doing business in CA as iTravelInsured Insurance Services, CA license #0F17093. While International Medical Group markets the travel insurance in these plans on behalf of SiriusPoint America, non-insurance components of the plans were added to the plans by International Medical Group, and International Medical Group does not receive compensation from SiriusPoint America for providing the non-insurance components of the plans.