# GEO<sup>™</sup> Group - Plan Summary



*The Global Employer's Option<sup>SM</sup>* - A worldwide benefits program designed for groups of two or more internationally assigned employees



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# Understanding Your Market. Exceeding Your Expectations.

As an international employer, it's essential to provide the proper benefits to your employees. That's what attracts and retains top-level staff. To do so, you must ensure that they receive worldwide access to quality care, superior international claims administration and the financial stability you expect from an established leader in global insurance and assistance services.

At International Medical Group<sup>®</sup> (IMG<sup>®</sup>), we are dedicated to delivering exceptional health benefits, medical assistance and 24/7 customer care—all tailored to fit your unique needs. Because IMG performs all administration, customer service, and emergency assistance functions in-house, we can ensure that your group members get the highest quality and most cost-effective care available. This also helps you control your group health care expenses now and into the future.

In response to our global clients' evolving needs, we have designed GEO<sup>SM</sup> Group, which offers a base plan and an alternative plan, plus additional coverage options. This customizable benefits package is specially designed for multinational employers seeking Global Peace of Mind<sup>®</sup> as their employees embark on their travels.



# Program Summary

#### **Designed for**

- Multinational employers with two or more employees
- Employees living and working outside of their home country
- Third country or key local nationals
- Independently contracted employees

### Highlights

- Worldwide coverage area options
- Full group takeover/replacement provision available
- Waiver of pre-existing condition waiting periods for new employees with proof of prior coverage
- Medical History Disregarded underwriting option
- Dental, disability and life insurance available
- Universal Rx pharmacy discount savings
- Qualifies as Minimum Essential Coverage (MEC)
- Optional assistance services for physical and mental health

# WHY IMG?

Since 1990, IMG has provided global benefits and assistance services to millions of members in almost every country. We are committed to being there with our members wherever they may be in the world, providing them Global Peace of Mind<sup>®</sup>. With 24/7 worldwide assistance and medical management services, multilingual claims administrators, and highly trained customer service professionals, IMG delivers the insurance products international members need, backed by the services they want.



#### Global Support.

With offices and partners across the globe, IMG provides the support you need, when you need it. In fact, it's our corporate mission to be there to protect and enhance your health and well-being.



#### Service Without Obstacles.

With a team of international, multilingual specialists, we are accustomed to working in multiple time zones, languages, and currencies. Our global reach means we can work without barriers.



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#### Financial Stability.

Owned by SiriusPoint—an'A-'rated, multibilliondollar global enterprise—IMG offers the financial security and reputation demanded by international consumers. (*SiriusPoint is the DBA of SiriusPoint Ltd.*)

#### Accessible Technology.

Log on to the secure, 24-hour online portal, MyIMG<sup>SM</sup>, to submit and view your claims, manage your account, search for providers, live chat with representatives, and more.

#### International Emergency Care.

When you're away from home and a medical emergency occurs, you may not be able to wait for regular business hours. With our on-site medical staff, you have 24-hour access to highly qualified coordinators of emergency medical services and international treatment.



# Benefits Summary



The following benefits are offered to eligible insureds.

The plan charges for eligible medical expenses within the area of coverage.

All amounts are shown in US dollars and subject to applicable deductible and coinsurance.

BENEFIT		DESCR	IPTION		
Calendar Year		Maximum Limit: 365 days			
Lifetime Maximum Per Insured		\$50,000 - \$	\$8,000,000		
Extension of Benefits	180 days	Maximum Limit beginning on the first day of Total Disability, temporary layoff or leave of absence:			
Continuation of Benefits		rmination of employmer on Provision in this Certifi		ication details	
Medical Concierge Non-emergency services only	navigate the United S scheduled Inpatient an	The Medical Concierge Service is a proprietary service of IMG that helps an Insured Person navigate the United States healthcare system to identify the highest quality providers for scheduled Inpatient and certain Outpatient Treatments. Refer to the MEDICAL CONCIERGE provision for further details.			
	BENEFIT PL	AN FEATURES			
	United States	United States	United States	International	
Benefit Levels	Medical Concierge	In-Network	Out-of-Network	International	
DE	DUCTIBLE FOR ELIG	IBLE MEDICAL EXP	ENSES		
\$0 - \$25,000 Deductible Deductible reduced by 50% or \$2,500: PPO, Outpatient Treatment, Emergency Inpatient Treatment, Medical Concierge Provider					
Family Deductible		Maximum 3 Deductibles per Family			
COI	NSURANCE FOR ELIC	GIBLE MEDICAL EXI	PENSES		
Coinsurance In addition to Deductible	Plan pays 100% Insured pays 0%	Plan pays 100% Insured pays 0%	Plan pays 80% Insured pays 20%	Plan pays 100% Insured pays 0%	
Out of Pocket Maximum	\$0 \$0 \$1,000 \$0				
	PRECERT	IFICATION			
<ul> <li>Transplants: No coverage if Precertificat</li> <li>Interfacility Ambulance Transfer: No cov</li> <li>Maternity and Newborn care: 50% pen</li> <li>Emergency Medical Evacuation: No cov provision for complete requirements an</li> <li>All other Treatments &amp; supplies: 50% re</li> <li>Deductible is taken after reduction.</li> <li>Coinsurance is applied to remainder of</li> <li>Refer to Precertification REQUIREMENT:</li> </ul>	verage if Precertification re alty if not Precertified withi erage if Precertification red d coverage. duction of Eligible Medical the reduced amount.	equirements are not met. n 60 days of delivery. quirements are not met. Expenses if Precertificati	Refer to the EMERGENCY on requirements are no		
Eligible Medical	ct to Deductible and Coir Expenses are limited to U mum Limits per Calenda	Isual, Reasonable and C	vise noted Customary amounts		
	Modical Conciorea				
Benefit	Medical Concierge (Non-emergency)	In-Network	Out-of-Network	International	
		In-Network	Out-of-Network	International	

Benefits are subject to the exclusions and limitations and are payable only at Usual, Reasonable and Customary charges. This is a summary of a selection of plan benefits offered only as an illustration and does not supersede in anyway the Certificate of Insurance and governing policy documents (together the "Insurance Contract"). The Insurance Contract is the only source of the actual benefits provided.

	INPATIENT OR OUT				
	to Deductible and Coin				
Eligible Medical Expenses are limited to Usual, Reasonable and Customary amounts Maximum Limits per Calendar Year or if indicated, per Lifetime					
Benefit	Medical Concierge (Non-emergency)	In-Network	Out-of-Network	International	
<ul> <li>Hospital Emergency Room</li> <li>Injury: Not subject to Emergency Room Deductible</li> <li>Illness: Subject to a \$250 Deductible for each Emergency Room visit for Treatment that does not result in a direct Hospital admission</li> </ul>	100%	100%	80%	100%	
<ul> <li>Hospitalization / Room &amp; Board</li> <li>United States: Average private room rate</li> <li>International: Average private room rate up to a maximum of 150% of the average semi- private room rate</li> <li>Includes nursing services, miscellaneous and Ancillary Services</li> </ul>	100%	100%	80%	100%	
Intensive Care	100%	100%	80%	100%	
Outpatient Surgical / Hospital Facility	100%	100%	80%	100%	
Laboratory	100%	100%	80%	100%	
Radiology / X-ray	100%	100%	80%	100%	
Pre-admission Testing	100%	100%	80%	100%	
Surgery	100%	100%	80%	100%	
<ul><li>Reconstructive Surgery</li><li>Surgery is incidental to and follows Surgery that was covered under the plan</li></ul>	100%	100%	80%	100%	
Assistant Surgeon 20% of the primary surgeon's eligible fee	100%	100%	80%	100%	
Anesthesia	100%	100%	80%	100%	
Pregnancy and Childbirth After 10 consecutive months of coverage	100%	100%	80%	100%	
Pregnancy Complications <ul> <li>After 10 consecutive months of coverage</li> </ul>	100%	100%	80%	100%	
<ul> <li>Newborn and Congenital Disorders</li> <li>Lifetime Maximum: \$250,000</li> <li>First 31 days of life</li> <li>Eligible when the Newborn's birth is covered under this plan</li> </ul>	100%	100%	80%	100%	
Durable Medical Equipment Prescribed by a Physician	100%	100%	80%	100%	
Chiropractic Care <ul> <li>Not subject to Deductible or Coinsurance</li> <li>Maximum per visit: \$25</li> <li>Maximum visits: 20</li> <li>Prescribed by a Physician</li> </ul>	Not Applicable	100%	100%	100%	
Physical Therapy Maximum Charge per Visit: \$50 Prescribed by a Physician	Not Applicable	100%	80%	100%	
Extended Care Facility Upon direct transfer from an acute care Facility	100%	100%	80%	100%	

Terminally ill - 6 months to live Inpatient Hospice Facility Insured Person's homeNot Applicable100%80%Transplant Lifetime Maximum: \$1,000,000 Calendar Year Transplant Maximum: 1 Organ procurement & harvesting costs Lifetime Maximum: \$10,000 Travel & lodging Lifetime Maximum expense: \$5,000 Covered Transplants: cornea, heart, heart/lung, lung, kidney, kidney/ pancreas, liver, allogeneic or autologous bone marrow100%100%80%	International 100% 100% 100%		
BenefitMedical Concierge (Non-emergency)In-NetworkOut-of-NetworkHome Nursing Care Provided by a Home Health Care Agency Upon direct transfer from an acute care Facility100%100%80%80%Upon direct transfer from an acute care FacilityNot Applicable100%80%80%80%Hospice Impained Hospice FacilityNot Applicable100%80%80%80%Insured Person's homeNot Applicable100%80%80%80%Insured Person's homeInsured Person's home100%80%80%80%Insured Person's home100%100%80%80%80%Insured Person's home100%100%80%80%Subject to the TRANSPLANT P	100%		
Home Nursing Care       Provided by a Home Health Care Agency       100%       100%       80%         Upon direct transfer from an acute care Facility       100%       100%       80%          Hospice       Terminally ill - 6 months to live Inpatient Hospice Facility       Not Applicable       100%       80%          Insured Person's home       Not Applicable       100%       80%           Transplant       Lifetime Maximum: \$1,000,000       Calendar Year Transplant Maximum: 1        0rgan procurement & harvesting costs Lifetime Maximum: \$10,000       100%       80%           Travel & lodging Lifetime Maximum expense: \$5,000       100%       100%       80%           Covered Transplants: cornea, heart, heart/lung, lung, kidney, kidney/ pancreas, liver, allogeneic or autologous bone marrow       100%       100%       80%       80%          Subject to the TRANSPLANT Precertification provision and only when Treatment is provided within the Company's approved independent Managed Transplant System Network       PREVENTATIVE CARE          NOT Subject to Deductible and Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable and Customary amounts Maximum Limits per Calendar Year or if indicated, per Lifetime          Renefit       Medical Concier	100%		
<ul> <li>Inpatient Hospice Facility</li> <li>Insured Person's home</li> <li>Transplant</li> <li>Lifetime Maximum: \$1,000,000</li> <li>Calendar Year Transplant Maximum: 1</li> <li>Organ procurement &amp; harvesting costs Lifetime Maximum: \$10,000</li> <li>Travel &amp; lodging Lifetime Maximum expense: \$5,000</li> <li>Covered Transplants: cornea, heart, heart/lung, lung, kidney, kidney/ pancreas, liver, allogeneic or autologous bone marrow</li> <li>Subject to the TRANSPLANT Precertification provision and only when Treatment is provided within the Company's approved independent Managed Transplant System Network</li> <li><b>PREVENTATIVE CARE</b></li> <li>NOT Subject to Deductible and Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable and Customary amounts Maximum Limits per Calendar Year or if indicated, per Lifetime</li> </ul>			
• Lifetime Maximum: \$1,000,000         • Calendar Year Transplant Maximum: 1         • Organ procurement & harvesting costs         Lifetime Maximum: \$10,000         • Travel & lodging Lifetime Maximum         expense: \$5,000         • Covered Transplants: cornea, heart,         heart/lung, lung, kidney, kidney/         pancreas, liver, allogeneic or autologous         bone marrow         • Subject to the TRANSPLANT         Precertification provision and only         when Treatment is provided within the         Company's approved independent         Managed Transplant System Network         PREVENTATIVE CARE         NOT Subject to Deductible and Coinsurance unless otherwise noted         Eligible Medical Expenses are limited to Usual, Reasonable and Customary amounts         Maximum Limits per Calendar Year or if indicated, per Lifetime         Benefit       Medical Concierge	100%		
NOT Subject to Deductible and Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable and Customary amounts Maximum Limits per Calendar Year or if indicated, per Lifetime Benefit Medical Concierge In-Network Out-of-Network			
Eligible Medical Expenses are limited to Usual, Reasonable and Customary amounts Maximum Limits per Calendar Year or if indicated, per Lifetime Benefit Medical Concierge In-Network Out-of-Network			
Benefit Medical Concierge In-Network Out-of-Network			
Benefit The In-INETWORK ULIT-OT-INETWORK			
(Non energency)	International		
Adult Maximum Limit: \$250 Refer to the PREVENTATIVE CARE provision for further details and requirements Not Applicable 100% 100%	100%		
Child Maximum Limit: \$150 Refer to the PREVENTATIVE CARE provision for further details and requirements Not Applicable 100% 100%	100%		
PRESCRIPTION DRUGS AND MEDICATION			
Subject to Deductible and Coinsurance unless otherwise noted Eligible Expenses are limited to Usual, Reasonable and Customary amounts Maximum Limits per Calendar Year or if indicated, per Lifetime			
Benefit         Medical Concierge (Non-emergency)         In-Network         Out-of-Network	International		
Maximum Limit per Calendar Year \$250,000 per person			

Subject	RESCRIPTION DRU to Deductible and Coil	nsurance unless otherw	vise noted		
Eligible Expenses are limited to Usual, Reasonable and Customary amounts Maximum Limits per Calendar Year or if indicated, per Lifetime					
Benefit	Medical Concierge (Non-emergency)	In-Network	Out-of-Network	International	
<ul> <li>Outpatient or Inpatient Medication</li> <li>Subject to Deductible and Coinsurance</li> <li>Received as part of a Treatment plan or general care</li> <li>Not obtained through a retail pharmacy</li> </ul>	100%	100%	80%	100%	
<ul> <li>United States Retail Pharmacy</li> <li>Not subject to Deductible and Coinsurance</li> <li>Prescriptions \$3,000 and higher will require Universal RX (URX) to obtain prior authorization from the Company</li> </ul>	in the United States. Retail Pharmacy Cop Generic \$5 Higher cost Gene Non-Preferred Bra Copayments are per 30	ayments: ric and Brand 30% and Name \$50 plus 30%	۲ be utilized for all Outpa	tient Prescription Drugs	
Expatriate Prescription Services Program Prescriptions \$3,000 and higher will require Universal RX (URX) to obtain	Will Dispensing maximum per prescription: 180 days				
prior authorization from the Company	<ul> <li>Enroll: www.expatps.com</li> <li>Email scanned prescription to epsmanager@universalrx.com</li> <li>Fax: +1.540.777.7184</li> <li>Phone number: +1.540.777.1450</li> <li>Email: epsmanager@universalrx.com</li> </ul>				
Subject	<b>OR NERVOUS, SUB</b> to Deductible and Coir penses are limited to L	nsurance unless otherw	vise noted		
	um Limits per Calenda.				
Benefit	Medical Concierge (Non-emergency)	In-Network	Out-of-Network	International	
Lifetime Maximum		\$20	,000		
Inpatient Mental or Nervous / Substance Abuse • Maximum Limit: \$10,000 • After 12 consecutive months of coverage	100%	100%	80%	100%	
Outpatient Mental or Nervous / Substance Abuse Maximum per visit: \$100 Maximum visits: 52 After 12 consecutive months of coverage	Not Applicable	50%	50%	50%	
<ul> <li>Bereavement Counseling</li> <li>Not subject to Deductible or Coinsurance</li> <li>Lifetime Maximum: \$300</li> <li>Counseling 6 months before or after a Family member's death</li> </ul>	Not Applicable	100%	100%	100%	

EMERGENCY SERVICES					
NOT Subject to Deductible and Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable and Customary amounts Maximum Limits per Calendar Year or if indicated, per Lifetime					
Benefit	um Limits per Calendal Medical Concierge (Non-emergency)	r Year or if indicated, pe In-Network	r Lifetime Out-of-Network	International	
Emergency Local Ambulance <ul> <li>Subject to Deductible and Coinsurance</li> <li>Injury</li> <li>Illness resulting in an Inpatient Hospital admission</li> </ul>	Not Applicable	100%	80%	100%	
Emergency Medical Evacuation Maximum Limit: \$1,000,000 Insured persons under age 65 Approved in advance and coordinated by the Company	Not Applicable	100%	100%	100%	
<ul> <li>Emergency Reunion</li> <li>Subject to Deductible and Coinsurance</li> <li>Maximum Limit: \$10,000</li> <li>Day Maximum: 15 days</li> <li>Meal Maximum: \$25 per day</li> <li>Reasonable and necessary travel costs and accommodations</li> <li>Approved in advance by the Company</li> </ul>	Not Applicable	100%	100%	100%	
<ul> <li>Interfacility Ambulance Transfer</li> <li>Transfer from one licensed health care Facility to another licensed health care Facility resulting in an Inpatient Hospital admission</li> </ul>	Not Applicable	100%	100%	100%	
Political Evacuation and Repatriation <ul> <li>Lifetime Maximum: \$10,000</li> <li>Approved in advance by the Company</li> </ul>	Not Applicable	100%	100%	100%	
Return of Mortal Remains Maximum Limit: \$25,000 Return of Insured Person's Mortal Remains to Home Country Approved in advance by the Company	Not Applicable	100%	100%	100%	
<b>OTHER SERVICES</b> NOT Subject to Deductible and Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable and Customary amounts					
Benefit	um Limits per Calenda Medical Concierge (Non-emergency)	r Year or if indicated, pe In-Network	r Lifetime Out-of-Network	International	
Complementary Medical Services <ul> <li>Subject to Deductible and Coinsurance</li> <li>Maximum Limits are per Insured Person</li> </ul>	Acupuncture Massage Therapy Vitamin Therapy Magnetic Therapy Herbal Therapy Aroma Therapy		\$150 \$150 \$100 \$75 \$50 \$50		
Emergency Dental <ul> <li>Subject to Deductible and Coinsurance</li> <li>Accident related</li> </ul>	Not Applicable	100%	80%	100%	

<b>OTHER SERVICES</b> NOT Subject to Deductible and Coinsurance unless otherwise noted Eligible Medical Expenses are limited to Usual, Reasonable and Customary amounts Maximum Limits per Calendar Year or if indicated, per Lifetime					
Benefit	Medical Concierge (Non-emergency)	In-Network	Out-of-Network	International	
	Private Hospital Overnight Maximu Maximum Limit: \$4				
Hospital Indemnity International only	Public Hospital (state, government or charitable Hospital) Overnight Maximum Limit: \$500 Maximum Limit: \$5,000				
<ul> <li>Inpatient Hospitalization only</li> </ul>	Treatment received by the Insured Person at a Public Hospital and no Charges are incurred by the Insured Person or the Company will be subject to the Public Hospital Maximum Limit.				
	Treatment received by the Insured Person at a Public Hospital and Charges are submitte the Company for reimbursement will be subject to the Private Hospital Maximum Limit.			5	
<ul> <li>Supplemental Accident</li> <li>Maximum Limit per Accident: \$300</li> <li>Once the Maximum Limit is satisfied, Charges will be subject to Deductible and Coinsurance and paid the same as any other Injury</li> </ul>	Not Applicable	100%	100%	100%	
Vision Care Benefit available every 24 months	<ul> <li>Routine Eye Examination Maximum Limit: \$100</li> <li>Corrective Lenses (Contacts)/Frame Maximum Limit: \$150</li> </ul>				

# **Dental** Benefits

COVERAGE LIMIT / MAXIMUM AMOUNT FOR ELIGIBLE DENTAL EXPENSES				
Calendar Year Maximum Limit	\$1,000 - \$1,500			
Lifetime Orthodontia Maximum Limit	\$1,000 - \$1,500			
Deductible <ul> <li>Applies to Minor and Major Restorative Services</li> </ul>	\$50			
Family Deductible Maximum Deductibles per Family: 3	\$150			
ROUTINE SERVICES NOT Subject to Deductible Eligible Dental Expenses are limited to Usual, Reasonable and Customary Maximum Limits per Calendar Year or if indicated, per Lifetime Benefit Coinsurance				
Diagnostic and Preventative Services  Preventative visits and cleanings: 2 (1 every 6 months)	Coms			
<ul> <li>Radiographic examinations: 2 (including posterior bitewings; 1 every 6 months)</li> <li>Fluoride Treatment Maximum Limit: 1 (Children under 19 years of age)</li> </ul>	Plan Pays 100%	Insured Pays 0%		

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<b>MINOR RESTORATIVE SERVICES</b> Subject to Deductible Eligible Dental Expenses are limited to Usual, Reasonable and Customary Maximum Limits per Calendar Year or if indicated, per Lifetime				
Benefit Coinsurance				
<ul> <li>Minor Restorative Services</li> <li>Refer to the ELIGIBLE DENTAL EXPENSES provision for further details</li> </ul>	Plan Pays 80%	Insured Pays 20%		
Oral Surgery	Plan Pays 80%	Insured Pays 20%		
Endodontics	Plan Pays 80%	Insured Pays 20%		
Periodontics Root planning Maximum Limit: 1 every 2 years Periodontal Surgery Maximum Limit: 1 every 3 years	Plan Pays 80%	Insured Pays 20%		
Radiographs Maximum Limit: 1 every 3 years Full mouth x-rays including panographic x-rays	Plan Pays 80%	Insured Pays 20%		
Subject to Deductible Eligible Dental Expenses are limited to Usual, Reasonable and Customary Maximum Limits per Calendar Year or if indicated, per Lifetime				
Benefit	Coinst	urance		
<ul> <li>Major Restorative Services</li> <li>Crowns, Jackets, Inlays on same tooth Maximum Limit: 1 every 5 years</li> <li>Adults and Children older than 12 years of age</li> <li>Refer to the ELIGIBLE DENTAL EXPENSES provision for further details</li> </ul>	Plan Pays 50%	Insured Pays 50%		
<ul> <li>Prosthodontics</li> <li>Dentures / Bridge Maximum Limit: 1 every 5 years</li> <li>Replacement of denture base material or reline Maximum Limit: 1 every 3 years</li> <li>Refer to the ELIGIBLE DENTAL EXPENSES provision for further details</li> </ul>	Plan Pays 50%	Insured Pays 50%		
<b>ORTHODONTIA SERVICES</b> NOT Subject to Deductible Eligible Dental Expenses are limited to Usual, Reasonable and Customary Maximum Limits per Calendar Year or if indicated, per Lifetime Insured Pays 50%				
Benefit	Coinsu	urance		
Orthodontia Children less than 19 years of age	Plan Pays 50%	Insured Pays 50%		



# TERM LIFE AND ACCIDENTAL DEATH AND DISMEMBERMENT INSURANCE

- Available up to \$250,000 per employee
- 10 or fewer IMG insured employees:
  - » \$10,000 minimum required
- 11 or more IMG insured employees:
  - » No minimum required
- Group Life coverage automatically offers:
  - Term Life Insurance Benefit >>
  - Accidental Death Benefit >>
  - Dismemberment Benefit
- DAILY INDEMNITY INSURANCE
- Benefit offers \$100 for every overnight of eligible inpatient hospitalization

- Guarantee Issue amounts up to \$100,000
- » Additional underwriting for \$100,001 \$250,000
- Group Life can be issued as a flat amount (e.g. \$50,000) or multiple of salary (e.g. 2 x salary)
- ADEA Reduction Schedule (Age Discrimination in Employment Act of 1967)
  - Less than age 65: 100% of principal amount »
  - Ages 65-69: 35% reduction »
  - Ages 70-74: 55% reduction »
  - Ages 75-79: 70% reduction >>
  - Age 80+: 80% reduction »
- Cash benefit payable directly to the insured
- \$25,000 lifetime maximum benefit
- Group Life Insurance required

Exclusions: Pregnancy or related conditions; Hospitalization which begins before the day of a scheduled surgery or procedure; Spouse and children are excluded.

## **GEO PLATINUM USA BENEFITS RIDER**

This rider is available to US-based employers that wish to provide US-style health care plans to their international employees. The rider adds the following benefits:

- Unlimited lifetime maximum
- 100% coverage for eligible preventive services
- Extends dependent coverage up to age 26, provided dependent is not eligible under any other healthcare plan

### **REMOTE MENTAL HEALTH SERVICES**

Optional telemedicine for mental health that offers support with financial, physical and emotional wellbeing. Whether you have questions about handling stress at work or home, parenting and childcare, managing money or health issues, this is a valuable and confidential service that you can trust.

#### **TELECONSULTATION\*\***

Optional online and telephonic access to a network of medical professionals available to diagnose, treat and prescribe for non-emergency medical issues. The best medicine brought to you and your family 24 hours a day, seven days a week.

## **EXTENSIVE NETWORK ACCESS**

# UnitedHealthcare®

UnitedHealthcare provides travelers in the U.S. with direct access to one of the largest networks of providers in the U.S. that includes:

- Over 1.4M physicians
- ÷. 6,797 hospitals
- . Over 45,000 clinics
- A streamlined claims process
- 1,800 convenience clinics

#### International Provider Access<sup>SM</sup>

Travelers outside of the US can also enjoy access to quality healthcare worldwide with our proprietary IPA network that includes:

- Over 18,550 physicians and facilities
- Direct billing arrangements that minimize time and upfront expense

\*\*Teleconsultations will not support a diagnosis for Mental or Nervous Disorders. Coverage for a Teleconsultation is not a determination that any specific condition discussed, raised or identified during such Consultation is covered under this insurance. We reserve the right to decline future claims relating to or arising from any condition discussed, raised or identified during a Teleconsultation where the illness or injury is directly or indirectly related to any Pre-existing Condition or is otherwise excluded under this Policy

The UnitedHealthcare name and logo are registered trademarks of UnitedHealth Group in the U.S. and other jurisdictions.

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#### Waives pre-existing condition limitations on children under the age of 19

# EMERGENCY TRAVEL ASSISTANCE SERVICES

Even the smallest disruption can be an emergency when your group members are abroad. We offer a complete menu of emergency travel assistance services to provide your employees and their families Global Peace of Mind<sup>®</sup>. Some of the services provided include:

- Emergency travel arrangements
- Lost passport/travel documents assistance
- Lost luggage assistance
- Embassy or consulate referrals
- Emergency message relay

- Emergency prescription replacement
- Medical referrals
- 24-hour medical monitoring
- Emergency cash transfer and emergency translations
- Legal referrals

## MEDICAL AND WELLNESS INFORMATION SERVICE

Among the benefits that GEO Group offers is a medical information service that group members can access. This service will allow them to consult with board-certified physicians, licensed psychologists, pharmacists, dentists, dieticians, and fitness trainers to assist them with any routine health related questions. This service is not meant to replace a family physician; instead it focuses on addressing your group members' concerns in a convenient manner and providing them with support to make informed decisions. Professionals will quickly respond to your group members' questions, refer them to specialists, and get them the information they need—saving time and possibly preventing unnecessary office visits. Highlights include:

- Web-based medical tools including direct email access to doctors, psychologists, pharmacists, dentists, dieticians, and fitness trainers
- Available to employees, spouses, & children 24 hours a day, 365 days a year
- Email response time: Normally two to four hours in US time zones - 24 hour guarantee
- Searchable 3D medical video library with unlimited access to more than 250 videos
- Medical library with unlimited access to more than 2,200 topics
- Weekly Health Tips e-Newsletter sent via email
- Personal Health Record: gives physicians online access to personal health records in case of emergencies
- Healthy Lifestyle Assessment: Evaluates current health
   status

## IMG TRAVEL INTELLIGENCE

The IMG Travel Intelligence app gives you the tools and information you need to stay informed and minimize risk when away from home. This standalone mobile app provides 24/7 support to keep users up-to-date about global developments no matter where they are in the world.

#### IMG Travel Intelligence allows you to:

- Access detailed intelligence for 200+ countries
- Receive immediate assistance during a crisis via the in-app emergency hotline
- Stay informed of travel disruptions such as airline delays & cancellations
- Locate hospitals, police stations, & other safe haven information, including local emergency phone numbers
- Access pre-trip checklists, including reminders to prepare & store travel documents

## **EXPATRIATE PRESCRIPTION SERVICES (EPS)**

This concierge service provides GEO Group members with convenient access to high-quality, low-cost prescription drugs through an efficient delivery service that reaches more than 160 countries worldwide. This program is not insurance coverage; it is purely a discounted prescription service. Use of this service does not guarantee that medication is covered under the insurance plan.

This invitation to inquire allows eligible applicants an opportunity to inquire further about the insurance offered and is limited to a brief description of any loss for which benefits may be payable. Benefits are offered as described in the insurance contract. Benefits are subject to all deductibles, coinsurance, provisions, terms, conditions, limitations, and exclusions in the insurance contract. The contract does contain a pre-existing condition exclusion and does not cover losses or expenses related to a pre-existing condition.



#### IMG PRODUCER USE ONLY

Jeff Bassett 2509 LINDA LANE COLORADO SPRINGS, CO 80909 Phone: 719-387-4804 jeff@sunsporttravel.com http://www.sunsporttravel.com

2960 North Meridian Street, Ste. 300 Indianapolis, IN 46208-0509 USA **Telephone:** +1.317.655.4500 **Fax:** +1.317.655.4505 **Email:** insurance@imglobal.com